

**TAMIL NADU ELECTRICITY REGULATORY COMMISSION**  
**Draft Notification No. TNERC/CGRF & EO/6 – . dated -2013.**

*Comments/suggestions invited upto 25/10/2013*

1. The following draft of amendment to sub regulation (4) of regulation 3 of the Tamil Nadu Electricity Consumer Grievance Redressal Forum and Electricity Ombudsman Regulations, 2004, which it is proposed to make in exercise of the powers conferred by section 181 read with sub section (5) of section 42 of the Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in this behalf, is hereby published for information of all persons likely to be affected thereby, as required by sub-section (3) of section 181 of the said Act.
2. Notice is hereby given that action will be taken to publish the proposed amendment in the Tamil Nadu Government Gazette after fifteen days from the date of hosting it in the website of the Commission and that any objection or suggestion which may be received from any person with request thereto before the expiry of the aforesaid period will be considered by the Commission.
3. Objection or suggestion, if any, should be addressed in duplicate to the Secretary, Tamil Nadu Electricity Regulatory Commission, 19-A Rukmini Lakshmi pathy Salai, Egmore, Chennai – 600 008, before the expiry of the said period will be taken into consideration by the Commission.

## AMENDMENT

In the said Regulations, in regulation 3, in sub regulation (4), for clause (c), the following shall be substituted, namely:-

*“(c) Another member shall be from a registered society of NGO or a consumer organization or a consumer activist and shall be nominated by the Commission.”*

(By order of the Tamil Nadu Electricity Regulatory Commission)

(S.Gunasekaran)

Secretary

## **EXPLANATORY STATEMENT**

In the existing regulations both the external members of the Consumer Grievance Redressal Forum are to be nominated by the District Collector where the Forum is head quartered. There is undue delay in the nomination of these members and consequently the Consumer Grievance Redressal Forum could not function for want of quorum. The Appellate Tribunal for Electricity has also directed to ensure filling up of a vacancy in the said Forum even six months before the vacancy is expected to arise. In order to avert such difficulties and to give effect to the consumer centric provisions of the Electricity Act, 2003, it is proposed to amend regulation 3, subregulation (4)(c) of the Tamil Nadu Electricity Regulations for Consumer Grievance Redressal Forum and Electricity Ombudsman so as to empower the Commission to fill up one member from a registered society of NGO or a consumer organization or a consumer activist.

(By order of the Tamil Nadu Electricity Regulatory Commission)

(S.Gunasekaran)  
Secretary

STATEMENT SHOWING THE EXISTING PROVISION AND THE PROVISION  
AS AMENDED

Existing Provision (1)	Proposed Amendment (2)
<p>“3. <u>Constitution of forum for redressal of consumer grievances:</u></p> <p>(1)            }            No change  (2)            }            No change  (3)            }            No change</p> <p>(4)    The forum shall consist of three members to be appointed by the distribution licensee with the following composition.</p> <p>(a)    Chairperson of the forum shall be a full time officer of the licensee not lower in rank than the rank of Superintending Engineer.</p> <p>(b)    One member shall be a person with 15 to 20 years experience in financial / legal profession and shall be nominated by the District Collector of the district where the forum is head quartered.</p> <p>(c)    Another member shall be from a registered society of NGO or a consumer organization or a consumer activist and shall be nominated by the District Collector of the district where the forum is headquartered.”</p>	<p>“3. . <u>Constitution of forum for redressal of consumer grievances:</u></p> <p>(1)            }            No change  (2)            }            No change  (3)            }            No change</p> <p>(4)    The forum shall consist of three members to be appointed by the distribution licensee with the following composition.</p> <p>(a)    Chairperson of the forum shall be a full time officer of the licensee not lower in rank than the rank of Superintending Engineer.</p> <p>(b)    One member shall be a person with 15 to 20 years experience in financial / legal profession and shall be nominated by the District Collector of the district where the forum is head quartered.</p> <p>(c)    Another member shall be from a registered society of NGO or a consumer organization or a consumer activist and shall be nominated by the Commission.”</p>

(S.Gunasekaran)  
Secretary